

Comparisons of Job Characteristics

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)

Associated Occupation: Insurance Appraisers, Auto Damage (13-1032)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

| | |
|----|--|
| << | Focus occupation element is much lower |
| < | Focus occupation element is lower |
| 0 | Focus occupation element is at a similar level |
| > | Focus occupation element is at a higher level |
| >> | Focus occupation element is at a much higher level |

Knowledge

Similarity of Focus Occupation to Associated Occupation: 78

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)

Associated Occupation: Insurance Appraisers, Auto Damage (13-1032)

| Associated Occupation's Key Knowledge Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | | Evaluation of Focus Occupation |
|--|---------------------------------|--------------------------------|---------------------------|----|---|
| Customer and Personal Service | 11.3 | 17.6 | 19.6 | > | Current knowledge level is likely sufficient |
| Computers and Electronics | 8.4 | 13.1 | 11.7 | < | Expanded education and/or training may be required |
| Law and Government | 5.9 | 9.5 | 5.1 | << | Extensive education and/or training may be required |
| Telecommunications | 3.9 | 7.7 | 4.3 | << | Extensive education and/or training may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 96

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)

Associated Occupation: Insurance Appraisers, Auto Damage (13-1032)

| Associated Occupation's Key Skills Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | | Evaluation of Focus Occupation |
|---|---------------------------------|--------------------------------|---------------------------|---|---------------------------------------|
| Active Listening | 11.0 | 12.3 | 12.3 | 0 | Current skill level may be sufficient |
| Writing | 9.2 | 11.0 | 8.8 | < | A higher skill level may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 92

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)
Associated Occupation: Insurance Appraisers, Auto Damage (13-1032)

| Associated Occupation's Key Abilities Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | | Evaluation of Focus Occupation |
|--|---------------------------------|--------------------------------|---------------------------|----|--|
| Oral Expression | 12.4 | 14.7 | 12.4 | < | Some improvement in abilities may be required |
| Oral Comprehension | 12.5 | 13.9 | 12.0 | < | Some improvement in abilities may be required |
| Written Comprehension | 11.0 | 13.5 | 12.6 | 0 | Current ability level may be sufficient |
| Written Expression | 9.8 | 12.6 | 10.0 | < | Some improvement in abilities may be required |
| Problem Sensitivity | 11.1 | 11.5 | 8.4 | << | Extensive improvement in abilities may be required |
| Deductive Reasoning | 10.6 | 11.0 | 9.3 | < | Some improvement in abilities may be required |
| Inductive Reasoning | 10.2 | 10.8 | 8.5 | < | Some improvement in abilities may be required |
| Near Vision | 11.1 | 10.6 | 12.0 | > | Current ability level is likely sufficient |
| Speech Recognition | 9.9 | 10.1 | 11.7 | > | Current ability level is likely sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 41

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)
Associated Occupation: Insurance Appraisers, Auto Damage (13-1032)

| Work Activities | Exclusivity of Activity |
|---------------------------------------|-------------------------|
| Fill out business or government forms | 42 |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

Focus Occupation: Insurance Claims and Policy Processing Clerks (43-9041)
Associated Occupation: Insurance Appraisers, Auto Damage (13-1032)

| Tools and Technologies | Exclusivity |
|---|-------------|
| Tools and technology data is unavailable for one or both occupations. | |

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.